

Focus on Relationships

Identify 'sister' agencies in your region and develop a reciprocity plan whereby you can each call on the other for 'traveling' or respite help in the event of a serious staffing shortage in one agency.



Plan and practice scenarios where the workforce is reduced.

DESIGN AND HOST VIRTUAL TRAINING

Additional training with accessibility and inclusion at the forefront will ensure that team members who might have to assume new roles are ready to step in!

CREATING STAFFING RESILIENCE

During a pandemic or other community-wide event impacting the people who care and receive care, some of your staff may not be available.

To be resilient and ensure no degradation in the quality of care provided, agencies must have staffing contingency plans.

